



# **Skrill xt:Commerce Module Configuration Guide**

## **Integration with Skrill via xt:Commerce**

**This guide describes how to install and configure the xt:Commerce module for taking payments on the Skrill Payment Platform.**

**[www.skrill.com](http://www.skrill.com)**

**Version 1.0**

## Copyright

© 2020. Skrill Ltd. All rights reserved.

The material contained in this guide is copyrighted and owned by Skrill Ltd. together with any other intellectual property in such material. Except for personal and non-commercial use, no part of this guide may be copied, republished, performed in public, broadcast, uploaded, transmitted, distributed, modified or dealt with in any manner at all, without the prior written permission of Skrill Ltd., and, then, only in such a way that the source and intellectual property rights are acknowledged.

To the maximum extent permitted by law, Skrill Ltd. shall not be liable to any person or organization, in any manner whatsoever from the use, construction or interpretation of, or the reliance upon, all or any of the information or materials contained in this guide.

The information in these materials is subject to change without notice and Skrill Ltd. assumes no responsibility for any errors.

### *Skrill Ltd.*

Registered office: Skrill Limited, 25 Canada Square, Canary Wharf, London, E14 5LQ, UK.

#### **Version Control Table**

Date	Version	Description
August 2020	1.0	Guide Created

## Contents

1.	About this guide.....	4
	Objectives and target audience .....	4
	Conventions used in this guide .....	4
2.	Introduction.....	5
	What is the xt:Commerce module?.....	5
	Signing up for a Skrill account .....	5
3.	Installing and configuring xt:Commerce .....	6
	Secret Word and API Password.....	6
	ping <server domain name> .....	6
	Download Skrill on your xt:Commerce backend .....	7
	Configure Skrill Settings .....	8
4.	Customer Experience .....	9
	Removing or reducing the header and reducing the footer .....	12
5.	Payment Information.....	13
	Refunding Payments.....	13
6.	Testing.....	15

---

## 1. About this guide

---

### Objectives and target audience

This guide describes how to install and configure the Skrill xt:Commerce module. It assumes that you have an existing xt:Commerce installation.

### Conventions used in this guide

The table below lists some of the conventions used in this guide.

**Table 1-1: List of conventions**

Convention	Description
Code example	Used to illustrate example code, functions and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
<u>Glossary</u>	Glossary term
<b>Menu1 &gt; Menu option2 &gt;</b>	Indicates a menu path.

## 2. Introduction

---

### **What is the xt:Commerce module?**

xt:Commerce is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Xt:Commerce has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via xt:Commerce.

Skrill customers using xt:Commerce have access to a wide range of card and alternative payment methods.

### **Signing up for a Skrill account**

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your xt:Commerce backend and start taking payments.

---

### 3. Installing and configuring xt:Commerce

---

#### Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill xt:Commerce module. The secret word is used to authenticate the data sent back to your xt:Commerce server after payment. You must obtain the IP address of your xt:Commerce server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example. xt:commerceserver.com
```

```
Pinging example. xt:commerceserver.com [145.76.160.206] with 32 bytes of data:
```

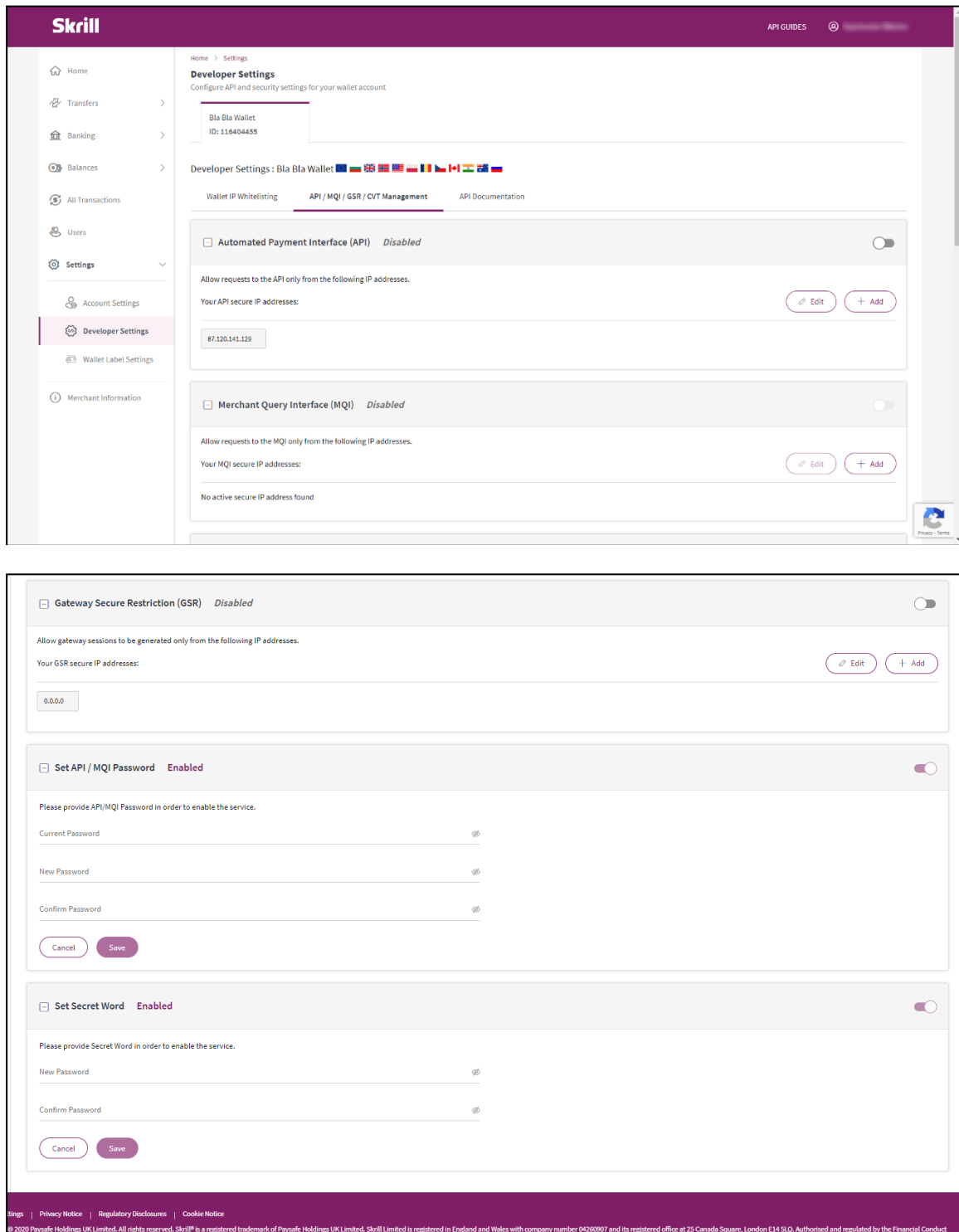
Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at [www.skrill.com](http://www.skrill.com)
2. Go to **Settings > Developer Settings** (Figure 3-1)
3. Set API / MQI Password using the toggle, type and confirm by clicking **Save**
4. For each section, specify the IP address(es) or IP address range of your xt:Commerce server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:

- A single IP address (e.g. 145.76.160.206 using the example above)
- Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
- A subnet in CIDR notation (e.g. 192.168.0.0/24)

5. Set Secret Word using the toggle, type and confirm by clicking the **Save** button

**Note:** Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.



**Figure 3-1: Configuring a Secret Word and API/MQI Password**

### Download Skrill on your xt:Commerce backend

The next stage of the xt:Commerce integration is to configure the xt:Commerce module to connect to your Skrill account. The steps are as follows:

1. Login to your xt:Commerce admin account.
2. Select **configuration**
3. Go to **method of payment**
4. Find **Skrill**

5. Click **edit** to configure Skrill (**Figure 3-2**)

Merchant Account (email):	merchant@company.com
Merchant ID:	112233445
MQI Password:	skrill123
API password:	skrill123
Secret word:	skrill

**Figure 3-2: Skrill Settings with example values in xt:Commerce backend****Configure Skrill Settings**

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account email address
2. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account
3. Enter the MQI/API password you configured in your Skrill merchant account
4. Enter Secret word that you set up in the previous section

**Table 3-1: Skrill Settings**

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account)	techpubs@skrill.com
API/MQI Password	The API/MQI password. This field is mandatory. It allows the xt:Commerce server to receive payment information	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your xt:Commerceservers	N/A



## 4. Customer Experience

This section describes the customer's checkout experience when using the Skrill xt:Commerce module.

**Note:** We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

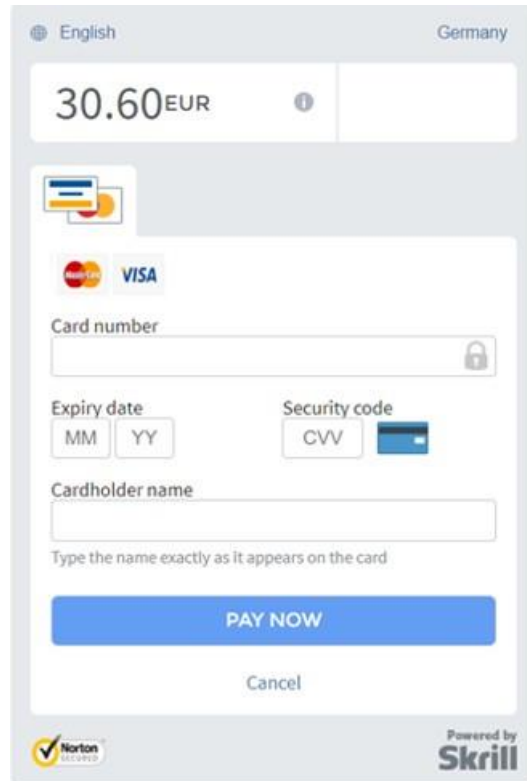
The steps are as follows:

1. Click on Skrill to see all available local payment methods which can be used to complete the payment:

The screenshot displays the 'choose the payment method' step of the checkout process. At the top, a progress bar shows four stages: 'Choose the delivery' (green), 'choose the payment method' (green), 'To confirm' (grey), and 'Finished' (grey). On the left, there are two address sections: 'SHIPPING ADDRESS' and 'BILLING ADDRESS', both containing the same placeholder text: 'Customer Last name', 'High street', 'E1 7YT London', and 'Germany'. Below the billing address is an orange button with a plus icon and the text 'New address'. The main content area is titled 'Select the desired payment method.' and features the Skrill logo in the top right corner. Under the heading 'Pay securely with Skrill', there are four radio button options: 'bitcoin' (Bitcoin), 'SEPA' (SEPA Direct Debit), 'RAPID' (Rapid transfer), and 'VISA' (VISA, Mastercard). Below these options is a 'Comments' section with a text area labeled 'Additional information about your order' and a character limit of '(max. 255 characters)'. At the bottom, there are two buttons: a grey 'Back' button on the left and a green 'Further' button with a checkmark icon on the right.

Figure 4-1: xt:Commerce Checkout Payment selection showing different payment methods

## 2. Enter Payment details in the Skrill Payment Form



The image shows a mobile payment interface for Skrill. At the top, there are language and location selectors for 'English' and 'Germany'. Below this, a white box displays the amount '30.60 EUR' with an information icon. Underneath, there are logos for Mastercard and Visa. The form contains several input fields: 'Card number' with a lock icon, 'Expiry date' with 'MM' and 'YY' sub-fields, 'Security code' with a 'CVV' sub-field and a card icon, and 'Cardholder name'. A note below the name field says 'Type the name exactly as it appears on the card'. At the bottom of the form are two buttons: a blue 'PAY NOW' button and a grey 'Cancel' button. The footer includes the Norton Secured logo on the left and the 'Powered by Skrill' logo on the right.

Figure 4-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

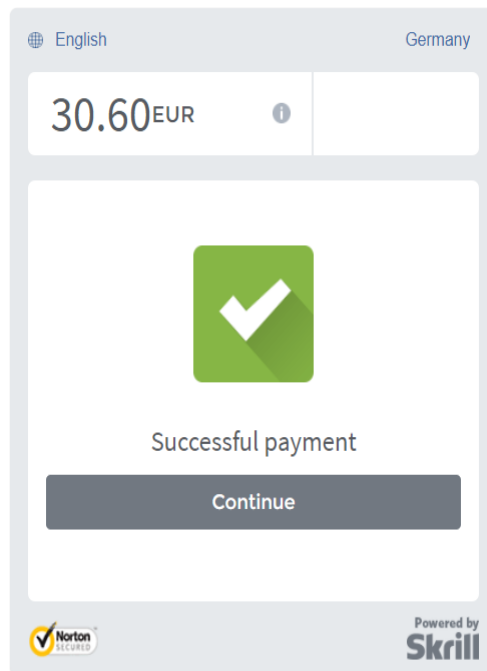


Figure 4-3: Successful Payment

4. Click **Continue** to return to the xt:Commerce Order Confirmation screen

## Your order has been completed successfully

Your order has been received and will be processed immediately. You have received a confirmation e-mail with the order data to check!

**We thank you for your online purchase!**

[Further](#)

Figure 4-4: Order Confirmation in xt:Commerce Checkout

**Removing or reducing the header and reducing the footer**

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).

The image displays three versions of the Skrill payment form side-by-side, illustrating the 'Reduced Header and Footer Option'. Each form includes fields for Card number, Expiry date (MM YY), Security code (CVV), Cardholder name (First and Last), and Email address, along with a 'PAY NOW' button. The leftmost form is the standard version, featuring a large header with '10.00 EUR' and a full footer with the Norton logo and 'Powered by Skrill' text. The middle form shows a reduced header and footer, with the '10.00 EUR' amount removed and the footer text reduced. The rightmost form shows the most reduced version, with the header and footer elements further minimized.

**Figure 4-5: Reduced Header and Footer Option**

## 5. Payment Information

The xt:Commerce module provides payment information in the Order screen with information about the payer.

order ID: 13057 (08/20/2020) order status: Payment received last modified: 2020-08-20 19:13:43

billing address:		delivery address:	
Customer Last name High Street E1 7YT London Germany		Customer Last name High Street E1 7YT London Germany	
customer details		information	
date of birth:		08/10/1999 (21 Years)	
E-mail address:		<a href="mailto:customer134@gmail.com">customer134@gmail.com</a>	
customer status (order):		Guest	
customer status:		Guest	
Phone:		000000000	
payment code:		xt_skrill	
shipping code:		default	
language:		German	
Billing Phone:		000000000	

Figure 5-1: Payment Information Example

### Refunding Payments

To complete refund, please login to your Skrill merchant account and follow the below steps:

1. Click on **All transactions**
2. Find the transaction which should be refunded
3. Click **partial refund** from right hand side column
4. Type the amount which should be refunded (full/ partial refund)
5. Click **confirm return**

This will ensure money are returned to the customer, however, to update your xt:Commerce backend, please follow the below steps:

1. Go to **Orders/Customers**
2. Click on **Orders**
3. Search for the customer's invoice
4. Click the correct Order to view more information
5. Check that the details are correct
6. Select **Refunded (Figure 5-2)**
7. Click on **Save**

**xt:Commerce**  
a **SAFECHARGE** company

Dashboard | order | **order 13057**

Edit order items | Add item | Edit coupon | Edit addresses | Payment

xt: Commerce 5.1.3

Shop

orders / customers

order

customers

customer status

Hermes parcels

shipcloud parcels

added	order status	notification
2020-08-20 18:57:16	Open	
2020-08-20 19:10:34	Open	
2020-08-20 19:13:43	Payment received	

**Add shipment number**

Shipment number:

Shipper:

Send info email for customer:

**change order status**

comment:

order status:

- please choose -

- Open
- Pending
- Payment received
- Payment Canceled
- Shipped
- Canceled
- Refunded**
- Partially refunded
- Payment pending
- Payment Denied
- Payment reversed
- Payment Failed
- Payment Expired
- Pending (Klarna)
- Denied (Klarna)

content

configuration

Plugins

Figure 5-2: Refund Payment

---

## 6. Testing

---

We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

**Table 6-1: Test Cards**

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shop please get in touch with Skrill support at [newbusiness@paysafe.com](mailto:newbusiness@paysafe.com), so we can provide you with access.